

University of Pretoria Yearbook 2020

eTourism 703 (TBE 703)

FacultyFaculty of Economic and Management SciencesModule credits20.00ProgrammesPGDip Tourism ManagementPrerequisitesNo prerequisites.Language of tuitionModule is presented in EnglishDepartmentMarketing Management	Qualification	Postgraduate
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Department Marketing Management	Prerequisites	No prerequisites.
	Language of tuition	Module is presented in English
	Department	Marketing Management
Period of presentation Semester 1	Period of presentation	Semester 1

Module content

The tourism domain is one of the most important applications within the information and communication technology fields. The sectors of the tourism industry (airlines, hotels, destinations, retailers, travel management companies and tour wholesalers, tourists) are interdependent and much of this interdependence is connected to information flow which is managed through electronic means. The management of eTourism is the link that draws these sectors together. This module covers the strategic use of information technology across the tourism value chain with each sector being viewed in terms of the management of the so- called eTourism environment. Finally, the latest trends in the management of technological advances within each tourism sector are analysed.

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